

# PC Post



Official Newsletter of the  
Modesto PC User Group.  
Modesto, California

**27 YEARS OF USER HELPING USER**

**MAY 2009, VOLUME 27.5**

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### General Meeting

May 28, 2009

Q&A - SIG- 6:30 p.m.

General Meeting 7:30 P.M.

Random Access Special Interest Group will meet at 6:30 p.m. to field members' questions.

Purchase of dinner is optional, but defers the cost to use the facility.

Program for May General Meeting—Terry Fix will do a presentation on the iPhone—which is cross platform (Macs and PC). He will review most of the Free "apps" that can be download to the iPhone.



iPhone 3G

35,000 apps. And counting.

## Important Meeting Dates

General Meeting - May 28 - Denny's Restaurant, 1525 McHenry

Board Meeting - June 1 - Ridgeway's Restaurant,

Beginner's SIG Meeting - Cancelled

## **Claude's Bytes. . . May '09**

**By Claude Delphia, Editor Emeritus, Modesto PC User Group**

### **Being a thinking person.**

When I said to a friend, that I worry all the time and then come up with ideas, they said I was only doing "critical thinking." I don't worry anymore.

Along those lines, and something I don't think I've written about before, computers are really only for thinking people. If you think you don't have to think about what you are doing, you should find some other way to do the work you would otherwise do on a computer. Maybe computing just isn't for you.

So what does thinking have to do with computing?

A number of my recent columns have tended to emphasize the point that you have to do a lot of extra thinking to use a computer. I did some critical thinking just before starting this column.

I was getting ready to send some information to a friend at their request. I dreaded having to look up the names of the three photos she wanted. So without thinking about it, I opened an email where the first photo name was located.

Wait a minute. All I had to do was to open each file where these were listed and then copy the name into a new email to send the file names. I had never done that particular exercise before and it was the proverbial light bulb going off. It was going to be way easier than I had previously thought. I wasn't going to have to look through hundreds of photos again as I already had the file names in the previous emails.

It's all about being open to another way to do something. Computing is a lot about that.

By the way, my other option was to use the free WinLive Photo Gallery program which I find very useful. It's free for the downloading on Microsoft's website. I've finally learned the art of tagging photos in order to see them all in one group even though they are spread out in many subdirectories on my hard drive. The search for a file name feature works really good and fast.

Now back to my point about thinking. Over the years I've worked with many people helping them with their computer learning problems. The people who had the most difficulty were the ones who really didn't want to think about what they needed to do. I could always tell when someone was resistant to learning. These people went on to have problems spanning many years, even decades. They never thought out that if they just put a little time into listening and not being resistant, they would be years ahead. And accomplish something they really wanted to do.

Critical thinking means that you decide what it is you want and work at making it happen. The ideas AND learning will only flow if you open yourself to new ideas and understanding.

Another point about WinLive Photo Gallery: it has one of the best photo editing features I've experienced. When you click on Fix, you are offered a group of fixes. When you click on Exposure, you see a menu of some of the best ways to adjust lighting, etc.

On big caveat: the Vista version doesn't have the same editing features. Maybe Windows 7 will fix that disadvantage.



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## Costly Computer Mistakes

Personal computers have given everyday people a tool that they can use to increase their productivity and their income. Occasionally, however, these same people make costly mistakes and they wind up spending more than necessary.

Although my company sells and sets up computers and networks, much of our business comes from helping people with their computer problems. In the past few weeks, we have had several instances of costly computer problems that could have been easily avoided. Perhaps telling you about these will help you avoid the same mistakes.

So ladies and gentlemen, the stories you are about to read are true; only the names have been changed to protect the innocent.

### Case #1:

Mrs. Harper runs a thriving antique business from her home. She called when her computer wouldn't boot. When she turned it on one morning, it never got to the Windows screen. No matter what she did, the computer wouldn't get past a black and white informational screen. Our diagnosis was that the hard drive had crashed and the data could not be retrieved through ordinary means. Mrs. Harper was as devastated as her computer. She had no backup of her data. The crashed hard drive contained pictures of her inventory, her company books and financial data, her customer database, and her day-to-day operational software. We informed Mrs. Harper that she could send her hard drive in to a firm that specialized in hard drive data recovery, but that such retrieval would be costly. The firm we recommended performs "open drive surgery" in an expensive clean room environment that is necessary for the delicate repairs of hard drives. Luckily, the data recovery people were able to retrieve

Mrs. Harper's data, but she encountered several days of lost business and a bill for \$2,500 from the data recovery company.

The moral of the story: Not backing up your data can be costly

How to avoid this problem: You can't avoid a hard drive crash, but you can avoid the costly data retrieval by maintaining a good backup of all important data.

**Case #2:**

Mr. & Mrs. Easton had been happily using their two networked computers which allowed them to share their printer and files, as well as their Internet connection. Then one day, they couldn't access each others files and couldn't get on the Internet. After careful investigation, we determined that several computer components needed to be replaced. Luckily, the repairs were able to be made on the spot. The obvious cause was a power surge, probably during a recent storm. Mr. & Mrs. Easton were very computer-literate. They had their computers and their broadband modem plugged into surge protectors. So how did this happen? It turns out that the Easton's had moved to cable Internet several months ago, but they still had the telephone line plugged into their computer from their old dial-up connection, and that line was not run through the surge protector. Chances are that the power surge came down the telephone line into the computer. The Easton's were lucky, their computer equipment was repairable. Often in such cases, the whole computer is fried.

The moral of the story: Not paying attention to details can be costly.

How to avoid this problem: Make sure that all your computer components and any cable or telephone line used by your computer goes through a good surge protector. There are surge protectors made especially to handle telephone and cable lines as well as the electrical equipment.

**Case #3:**

John Jacobs is a local real estate salesman who often works from his home. He uses QuickBooks for his home and business finances and Microsoft Office for email, word processing, and spreadsheets. He also has purchased several programs for working with digital photos and for creating music. John called us when his computer slowed to a crawl and started acting erratically. It turned out that he was so badly infected with spyware that the only solution was to reformat the drive and reinstall the programs. Unfortunately, John was not a terribly well-organized person. After an extensive search he concluded that he hadn't saved any of his program disks and couldn't find the recovery disks that came with his computer. Since John's computer was pretty old, he decided to just purchase a new computer. That gave him a clean hard drive and new operating system, but didn't solve the problem of the missing program disks. John had to repurchase full versions of several of the programs that he otherwise might have just moved to his new computer or that he could have purchased at a lower price by buying an upgrade rather than a full version.

The moral of the story: Your computer disks are valuable.

How to avoid this problem: Always save any disks that come with your computer. Make the restore disks immediately after your get your computer home. Save all program disks as well

as the serial numbers that come with them. If you download software, copy the software file to a CD or DVD and keep the serial number with that disk.

## So... Your Email Attachment Won't Open

Written by Nancy DeMarte, SIG Chairperson, Sarasota PCUG, Florida

May 2009 issue, Sarasota PC Monitor

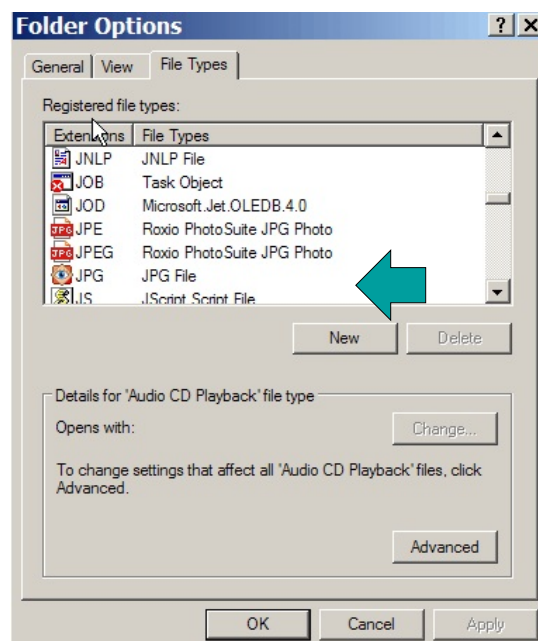
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It often begins when you receive an e-mail from a friend with an attached document or photo. You double click the attachment and a box pops up telling you that this file can't be opened. Sometimes it happens after you install a new device, such as a digital camera or scanner. When you try to open one of your photo files, it opens up a strange photo editing program. This is when it's time to learn about and be able to work with File Associations.

Every file has a short extension at the end of the file name; e.g., *.doc* (or *.docx* in Vista) for Word Documents, *.jpg* or *.tiff* for photos, *.mpg* for videos. When you attempt to open a file, your computer searches through its installed software and opens the file using the program that has been identified or "associated" with that file extension.

Fortunately, the list of the programs which are associated with every file extension on your computer is easy to find and easy to edit. It isn't uncommon for a new device to install its own software on your computer and make it the one to open all photos, for example. But you can outwit the gremlins by changing the file association to the program you want to use. The commands differ slightly between the XP and Vista operating systems, but the general process is the same.

In XP, click Start, then Control Panel, then Folder Options (switch to Classic view, if necessary), then the File Types tab. Wait while the alphabetical list of file extensions is generated. Then click the extension that is causing you trouble, *.jpg*, for example. Below the extension list will appear the program which is associated with that extension. If it isn't the program you want, click Change. If no program is listed, click New. A list appears of installed programs which are able to open a file with this extension, grouped by Recommended and Other. Common programs for photos are Windows Picture and Fax Viewer, Paint, Windows PhotoGallery, and any photo-editing software you have installed. Either choose one of these programs or click Browse, if you need to search your program list for another program not listed. Once



you have changed the file association, be sure to go back to the File Types list to make sure your desired program is now associated with your .jpg files.

In Vista, there are fewer steps. Click Start, then Default Programs (right below Control Panel in the Start menu). Then click "Associate a file type or protocol with a specific program." Wait a moment while the long alphabetical list loads, then scroll down to the extension you are having trouble opening. Click "Change Program" to see a list of programs that would be capable of opening this extension. Click the program you want to use, then OK. From now on, your files with that extension will be "associated" with the program you have chosen.

What About Those Document Attachments? Since documents are the most common file type of email attachment, they can cause the most trouble. A user who does not have Microsoft Word installed, which is part of Microsoft Office, may not have a program on his or her computer which will open a .doc or .docx document. Neither WordPad nor Microsoft Works word-processor will open a Word document. A solution to this problem is to download the Word Viewer. While you can't create a document with this program, you can view documents created in Word, WordPerfect, or Microsoft Works, versions 6 or 7. Just type "Word viewer 2007 download" into Google to find this little free program at the [www.microsoft.com](http://www.microsoft.com) website. Another option is to download and install the free Open Office suite from [www.openoffice.org](http://www.openoffice.org), which contains several programs created to mimic the MS Office suite. Word documents will open in the Open Office Writer program.

Courteous e-mailers make sure they send their Word document attachments in Rich Text Format, a universal format which most word-processing programs will open. When saving your Word document, change the File Type (just below the file name in the SaveAs dialog box) from Word Document (.doc or .docx) to Rich Text Format (.rtf).

## **Are you ready to control your PC by voice?**

### **A Speech Recognition Software Review**

**By Vicki Wassenhove, Webmaster & Director of the Quad-Cities**

**Computer Society, Illinois**

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With advances in technology and more powerful PCs in our homes, "Speech Recognition" (SR) software is finally on the way to becoming a solid option for computer users.

At one time, voice commands were just something you'd see in "Star Trek" episodes, but after several decades of work in university, government, and corporate labs, SR is now appearing in many areas of our lives.

There are surprisingly good programs available to control our own computers by voice today. Among them are Microsoft's built-in features of Vista and XP, as well as good stand-alone products like Dragon Naturally Speaking, retailing around \$200.

Speech Recognition software can be used in multiple computer operations. You can use it to dictate documents and email, to start and switch between applications, to control the operating system, to surf the Internet and even to fill out forms on the web.

These programs are naturally indispensable for people with certain disabilities, but the newer technology promises to go mainstream. Vista's program is already available in eight languages. And it may be time to try these programs yourself.

But wait, you ask, "are they 100 % accurate?" No. Are they temperamental upon occasion? Yes. Even one of Microsoft's early public demonstrations of the Vista program in 2006 went awry.

Nevertheless, I found the program in Vista to be quite amazing and I've talked to others that were just as pleased with their purchased software. The future generations of these programs are sure to become an integral part of every PC and I look for that to happen sooner rather than later.

I'm not ready to give up my keyboard just yet, but SR is definitely a viable option in certain situations and it is something I will continue to use.

My primary reason for trying Speech Recognition was to satisfy my own curiosity. Although the concept had always seemed intriguing and like a good topic for a QCS session, I couldn't find anyone actively using it or willing to demonstrate. I finally opened the Vista SR program myself and started following the set-up guide and tutorials provided. Nothing proved difficult in Vista and I assume that other programs have a similar user-friendly interface.

Learning SR requires you to work one-on-one with your computer using tutorials. You are guided to set up a microphone and then asked to dictate provided text. This allows the computer to adapt to your speaking style. The program improves with more practice because it "learns" from its mistakes.

Here are a few tips: If you decide to try it yourself, don't expect instant results. Your machine needs a bit of practice and experience to learn your individual voice and speech patterns. Vista provides a "wizard" that is easy to follow. There are also Microsoft SR videos available on line to help you get started.

Your first dictation from the Vista tutorial makes the process seem deceptively easy, because that is a "simulated" speech recognition experience. When you start to dictate your own text, the program will not operate as flawlessly. Practice is the key to reach an acceptable level of accuracy.



Once you finally go "solo" or read from your own text, you will need to learn the voice commands for correcting errors. Although "Spell check" is a command, you will see very few actual spelling errors in the text produced. SR programs have tremendously large vocabularies.

The majority of dictation errors are caused by misinterpretation of what was said. Causes might be a noisy background, talking too quickly or not clearly, or saying something unexpected that doesn't relate to the rest of the content. A head-set or microphone is essential in my opinion. Be sure to follow the set-up guidelines carefully. A poorly adjusted microphone will also impact your accuracy.

Speaking in complete sentences or phrases seems to aid the understanding of my dictation. You must include all punctuation needed and you can produce a full range by voice alone, including some to produce emoticons, like a smiley face.

To correct a mistake, you have some options. After verbally selecting the incorrect word or phrase to be changed, you will be offered a numbered list of other possibilities. If that method doesn't produce the desired result, you can repronounce the correct version for a new list of options. If the correct word or phrase is still elusive, you can say "spell it" and give a letter-by-letter substitute.

There are a multitude of vocal alternatives for interaction with your computer, including every familiar keyboard command, like opening and closing programs, scrolling, saving, deleting, cutting and pasting, etc. Lists of commands are available in the tutorials and can even be called up by voice while using the program.

Saying "Mouse Grid" is another useful option. That command will cover your monitor screen with a translucent grid, allowing you to navigate by numbers to a particular area, like an icon, link, or fill-in blank. Once your cursor reaches the destination, you can give a command to "click" or begin inserting text in a blank.

Speech Recognition promises to be the way we will interact with our computers in the future, but good programs are appearing right now. Are you ready to give it an earnest try? You may be surprised by today's technology.

To locate Speech Recognition program in Vista, go to Start, Control Panel, Ease of Access and then Speech Recognition.

Some versions of XP have an earlier version of SR. To check your system, go to "Sounds, Speech, and Audio Devices" in the Control Panel. Once there, click on the Speech icon and look for a Speech Recognition tab in the Speech Properties window.

For more information about XP options and Speech Recognition help, go to the Office SIG page on the QCS website. Look for "Speech Recognition Help from Vicki" near the bottom of [www.qcs.org/sig.office.html](http://www.qcs.org/sig.office.html).



## Help Desk Humor



I had a job at my local school board doing on-site technical support. We had just recently replaced all the Macintosh machines with Windows NT machines. While showing one of the secretaries the Windows environment, she asked where all of her icons were. I pointed to the two columns of icons on the left side of her screen.

Her: "Yes, but on my Mac they were all over here on the right."

Me: "Well, by default, Windows arranges the columns on the left side."

Her: "But I'm right-handed!"

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I had a colleague who was very messy. Half of his cubicle was a pile of junk that reached to the top of the cubicle. Whenever he wanted something, he would rummage through all the stuff, throwing things aside until he found it. One day I asked him to find a computer file for me that I'd erased by mistake. It was taking him a while, so I went to look over his shoulder. His desktop was an exact duplicate of his cubicle. It had a massive pile of icons in one corner, and he was furiously rummaging through them to uncover the right file.

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I work on the tech support help desk for an ISP. I once had this novice woman who had a complete misunderstanding on what I advised her to do when I talked her through installing her modem drivers.

Tech Support: "Can you close down all the open applications you have running, so you have a blank desktop?"

Customer: "Yeah, sure."

After a couple minutes I wondered why it was taking so long to click on the X button.

Tech Support: "Hello, have you closed down the application?"

Customer: "Yes, now I am just clearing the icons off my desktop."

Tech Support: "What do you mean clearing off the icons?"

Customer: "What you told me to do. I am deleting off all the icons so I have a blank desktop. You know, the Recycle Bin, My Computer, etc."

Luckily, fixing all that was just a case of accessing her Recycle Bin from the Start menu and restoring the items.

## Install Those Updates

Written by Marjie Tucker, Newsletter Editor, Mountain Computer User Group, Georgia

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Are you taking every precaution to safeguard the data on your computer? If you answer "yes" because you have turned on the Windows Firewall and use anti-virus and anti-spyware software, that's great. However, you may be forgetting something very important - installing software updates.

Software usually contains bugs that are not found until the general public uses it. Because of this, all companies including Microsoft and Apple periodically make updates available to fix the bugs that have appeared. Many viruses and worms are written specifically to take advantage of holes that appear in operating systems and other programs. If you don't install the latest updates to your computer, those holes will remain and your data will be vulnerable to the malware.

Both Windows XP and Windows Vista have the ability to automatically download the most important updates as they are posted. To ensure that this is happening on your computer use the Control Panel to go to the Windows Security Center and make certain that the Automatic Updates are turned on. If Automatic Updating shows a green On color, then the updates will be downloaded. If the function for Automatic Updates is disabled, use the setting available to turn it on.



When the updates have been downloaded to your computer you are notified of their presence. This usually occurs with a small golden icon in the lower right-hand corner of your taskbar that reads "Updates are ready for your computer." If you click on the icon and give permission, the update will install immediately, usually in the background so you can continue working. After it is installed you may be asked to give permission for your computer to reboot.

However, if you tell the computer not to install this update, the message that it is available may stay on your computer permanently, as it waits for you to click that it can now be installed. If you see the gold icon on your taskbar, check to see if you have updates waiting right now so you can protect your computer.

### There May Be Additional Updates

Sometimes there are optional updates available that won't be downloaded automatically. For that reason it's a good idea to check the Microsoft Update website periodically. The easiest way to check is to use the link you can find on your Start Menu.

That link will take you directly to the Microsoft Update site where you can choose between the Express or Custom method of installing available updates.



Custom is preferable so you can determine if there are any updates you don't want to install.

Click on the Custom button and then wait while the Microsoft site compares your computer's software against the Microsoft database. Eventually you will see a list of updates that are missing from your computer. Any High-Priority (important for security) updates will already be selected to be downloaded. However, you need to look at the Optional Updates to choose the ones you want to include. Click on Software, Optional and choose all that are shown. You should need all of these. If any Hardware, Optional updates are shown, you should be a little choosier. If your hardware is working properly, you may want to skip these driver updates. But if you are suffering any hardware problems, these updates may solve your problems.

After you have chosen the updates you want to download, click on Install Updates at the top of the screen and the download will begin. This may take quite a bit of time, depending on the number and size of the updates being downloaded. This would actually be a good time to take a coffee break or make that important telephone call.

You can view a list of the updates you have installed on your computer at the Add or Remove Programs location on your Control Panel. At the top of the screen you will see a small box labeled "Show Updates." Click in that box and all your Microsoft updates will be displayed.

This screen is very useful if you encounter difficulty after installing an update or service pack. You can always find the update and uninstall it through this screen.

You can also easily see if your computer contains the latest Windows Service Packs by looking at the Properties of My Computer. Right-click over the My Computer icon and choose Properties. The most recently installed Service Pack will be listed on this screen.

### Don't Forget Your Anti-MalWare Programs

Of course, it's also critical to constantly update your anti-malware programs. Viruses, worms, and spyware are constantly being developed and these protection programs work hard to provide fixes. When possible, also set these programs for automatic updates and regularly

perform a manual update just to make certain that you don't miss any patches or new program features.

### **And, Remember Your Other Software**

We've spent most of our time talking about Microsoft software. Your other programs, such as Adobe Reader and Java also receive regular updates. Look at the settings for those to be sure they are updating automatically. This is especially important if you have any difficulty while working with a program. The solution may be as simple as installing the latest patch.

### **Apple Software Updates**

Apple also frequently releases updates that you can download and install. To check your Mac for patches, use the Apple menu and choose Software Updates. You can also set your Mac to get Automatic Updates by choosing System Preferences from the Apple menu. Choose View and Software Update. One of the choices is Automatic and you can also choose a time for the computer to check the Apple website.

### **Stay Secure**

Remember to set your operating system and programs for Automatic Updates, install those updates, and periodically check the websites manually to ensure that you have all the latest patches. This is an easy and inexpensive way to help protect your data.



**Smart Computing Tips & Fun Facts**  
[www.smartcomputing.com](http://www.smartcomputing.com)

### **Cut Down Wrist Strain**

If you find that after an extended session working at your computer that your wrists are tired and achy, consider investing in wrist rests. For not much money, you can get models for both your mouse and your keyboard to help ease the strain put on your wrists while you type and manipulate your mouse. Rests come in a variety of shapes and are made out of different materials, so you're sure to find one to suit your needs.

### **Get Clear Photos & Shoot Great Video With A Tripod**

Tripods are handy accessories for both cameras and camcorders. Larger tripods can serve as an easy way to ensure steady video footage. They also help you pan large areas while recording video in one smooth motion. Also note that, with a tripod and a timer, you can get a picture of the entire group without someone needing to man the camera. And finally, tripods steady your hand for close-up or distance shots to avoid photo blurring.

### **Blur Everything**

When taking pictures, we often try to get the whole frame in focus. At the very least, we make sure the subject is in focus. When you have time to play, try taking a few creative shots,

leaving the entire frame unfocused. You may be pleasantly surprised with the results: Some of them may be very dreamy or mysterious.

### **Easier On The Eyes**

As we get older, our vision isn't as stellar as it once was. For that reason, you may find adjusting your monitor's contrast settings will help you read text easier. Look for your PC monitor's setting menu, which can often be activated via buttons on the monitor itself, and find your monitor's brightness or contrast settings. Adjust these levels until you find the text and images on your monitor are easier to see, and you may not have to strain your eyesight any longer.

### **Keep It Together**

Portable gaming consoles are a great source of on-the-go entertainment, but they can also pose a few logistical problems, as well. For example, how exactly do you make it easier for your kids to protect their game console and keep track of their accessories? For not a lot of money, you can find cases that are designed specifically for your portable game console. Many provide additional storage for cords, accessories, and games. Or, if you have an extensive collection of games, cases are also available exclusively for the game cartridges or discs. Together, the cases provide the perfect way to keep everything safe and in order.

### **Be Good To Your Hearing**

The next time you take a flight and want to listen to some tunes, consider using a noise-canceling pair of headphones. Plane cabins are noisy, and in order to compensate, you're likely to turn up your audio to levels that can be harmful to your hearing. Because a noise-canceling pair of headphones will drone out ambient noise, you'll be able to enjoy your songs at a comfortable hearing level.

### **Keep It Clean**

Invest in a cleaning kit for your computer screen and your HDTV, as well as your other consumer electronics devices. Dust and grime from constant use can make it harder to see what you're watching on-screen, so be sure to incorporate your devices in your weekly cleaning routine. Dust all of your components when you're dusting your furniture—just make sure you're using cleaners and cloths that are made for electronics.

## **Computer Terms of the Month**

### **Dialog Box / Dialog**

An onscreen box which lets you adjust settings or provide information needed to run a program, or which is used to alert you to some event. Dialog boxes require some form of interaction between the user and the computer, hence the name. No, you aren't crazy when you talk to your computer.

**For the latest information about the MPCUG — Check our website at**  
**[www.mpcug.net](http://www.mpcug.net)**

## The Club's Meeting Place

Our general meeting and the Random Access Special Interest Group are held at the Denny's at 1525 McHenry Avenue

Free classifieds for members.  
Email the text to the editor at [scvjudy@usa.net](mailto:scvjudy@usa.net)

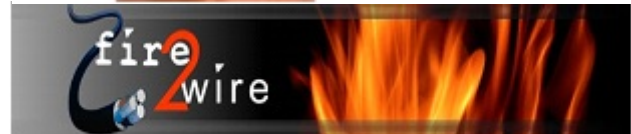


## Need help hooking up that new PC, or installing DSL-Cable?

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Modesto, Ceres Area



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## PC Post

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Editor Emeritus: Claude Delphia

President Emeritus: Bud Bondiotti – 1950 - 2008

## Join The Modesto PC User Group

Website: [www.mpcug.net](http://www.mpcug.net)

To join MPCUG (or just get more information about us, go to our Website and fill out the new member form or mail your check to: MPCUG, P.O. Box 5122, Modesto, CA 95352-5122.

Membership is just \$24 a year and includes 12 issues of the PC Post along with participation in all meetings and events. You will also receive E-mail advising you of extra events or news.

## The PC Post and Editorial Policy

The PC Post is published online 12 times per year and is available to all group members as a membership benefit. Annual group membership dues are \$24.00.

Opinions expressed in PC Post do not necessarily reflect the opinions or views of the members as a group or the Board of Directors.

The PC Post encourages group members to submit articles for publication. We would like to have articles which deal with the writer's experience with computer hardware and software or digital photography.

An article may deal with any computer-related subject provided it contains no libelous or offensive material. We can't use information copied from other publications without written permission except for quotes.

Articles should be submitted in unformatted MS Word RTF text. Proofread and run your spell checker; watch for special upper and lower case in brand names. If you want to include a graphic, please send it as a jpeg attached to the E-mail submitting your article. Please note in the article where the jpeg should be placed.

We reserve the right to edit articles for length or to improve readability. Longer articles may be published in several parts. We will not knowingly promote unlicensed businesses.

Letters to the editor are encouraged. All articles and letters to the editor should be submitted to the editor via E-mail as an attached file. Call her at 661 252 8852 before submission. Please include your name, day and evening phone numbers, and E-mail address for contact.